

Fairfield School of Business HE Student Charter 2025 / 26

Version 1.0

Public

Last updated August 2025 Category Student Union

Approved by Board of Governors TBC

FSB Student Union Council TBC

This Student Charter forms an understanding between Fairfield School of Business (FSB) and the FSB Students Union (FSB SU).

It sets out what students who are enrolled on **higher education** programmes can reasonably expect from FSB, and what is expected of them in order to successfully complete their studies.

This Charter is not a legally binding contract but rather describes the fundamental commitments which underpin the relationship between FSB and its student body.

As a student at Fairfield, you can expect:

- to study on a well-designed, high quality and up-to-date higher education programme which is effectively delivered, coherent and challenges you to do your best work,
- to develop relevant skills and attributes that will help you to succeed in the professions that your course leads to,
- to be taught by industry professionals with extensive contemporary knowledge of their subject disciplines,

- accessible facilities and learning resources that meet your learning needs and expectations,
- clear information from us about how to complete your programme and use our physical and virtual learning facilities,
- to be fully supported throughout and beyond your course, both academically and pastorally,
- to be treated with respect in an inclusive and supportive learning environment,
- for your work to be assessed fairly and accurately, and to have an opportunity to achieve beyond the basic passing grade,
- full, certified recognition of your learning achievements and award of credit upon completion,
- for your award to be recognised by employers and other educational institutions, and to hold its value over time,
- the opportunity to complain to us, or to your awarding body if we have failed to meet your expectations,
- Your statutory rights as a consumer of higher education to be upheld.

You are expected to:

- attend all of your lessons and meetings with you personal academic tutor, and submit your assignments on time or let us know beforehand if you are unable to,
- be a proactive and independent learner, and take responsibility for your own development,
- treat our staff and your fellow colleagues with the same respect that you would expect to be shown,
- act in accordance with FSB's Codes of Conduct and behave in a save and responsible manner,
- respect our facilities and equipment and to follow any instructions given to you about how to use these,

- submit your own work and not plagiarise or submit the work of other as your own (which
 includes paying someone to produce work on your behalf or the unauthorised use of Al
 to complete your assignments),
- keep in contact with us and let us know immediately if your contact information changes,
- let us know if you have an particular needs or support requirements to accommodate your study,
- make arrangements to ensure your fees are paid on time.

Alumni of Fairfield can expect:

• FSB to stay in contact with you after you graduate to promote a range of networking opportunities and social and academic events to help you with your career ambition.

We would like our Alumni to:

- continue to support FSB and its students by giving up your time, providing your expertise, or by making a contribution in your own way,
- respond to requests to participate in Graduate Outcomes surveys (usually 15 months after graduation) to help the School to reflect on the success of its educational mission.

This Charter shall be reviewed and updated from time to time by mutual agreement between the Senior Management of Fairfield School of Business and the FSB SU.

Nothing in the Charter shall supersede any contract between you and FSB, or any regulations governing the delivery of a programme of study.

Mohammed Zaidi

CEO of Fairfield School of Business

M.Z.

20.03.2025

Georgiana Duma

Georgiana Duma

Document governance

Document owner CEO of Fairfield School of Business

FSB Student Union President

Consulted parties FSB Senior Management

FSB Student Body

Next update due September 2026

Classification **Public** – Anyone can view this document

Versions

Version no.	Description of Changes	Approved by	Date
0.1/2 Draft	First draft to be consulted with the student body.	-	-
1.0	Republished for AY2025/26 following student consultation	CEO SU President	August 2025



^{*}Responsible for updates to this content.

^{**} To be consulted on updates to this content.